

TERMS & CONDITIONS

This website is owned and operated by Rooted Websites. These terms set forth the terms and conditions under which you may use our website and services offered by us. This website offers visitors information on who NCMI Europe is as well as booking of events hosted by NCMI Europe. By accessing or using the website and our services, you approve that you have read, understood and agree to be bound by these Terms.

When booking an event through us, you can pay with Ideal or credit card for registering for our conference NCMI European Equip 2023 in Utrecht or any other events offered on our website: <https://www.ncmieurope.net>

When you register & pay, you will receive within your registration and ticket to your provided email inbox within a few moments. Please use this ticket for entry to the event.

If you can't come to the NCMI European Equip 2023 and you have already registered, you can contact us and we will refund you according to our refund policy detailed below.

You can contact us via email: info@ncmieurope.net or at the following contact details of our Dutch Foundation.

NCMI Europe

Dutch Foundation Details:

Stichting New Covenant Ministries International

KvK nummer: 08155841

Brahmslaan 40, 3862 TE Nijkerk

Contact: Dirk Groeneveld

Email: erik@lifenijkerk.nl

Telefoon: +31614644038

FULFILMENT/SHIPPING POLICY

When you register & pay, you will receive within your registration and ticket to your provided email inbox within a few moments. Please use this ticket for entry to the event.

TICKET POLICIES

When you purchase a ticket for any event on this website (<https://www.ncmieurope.net>), you agree to the following policies:

Filming, Photography & Podcasts

This is a live-stream venue. Photographs and footage will be used by NCMI (New Covenant Ministries International) for live-streaming, marketing and publicity on our Youtube channel, on our website and in social media. Please contact the event organiser if you have any concerns or if you wish to be exempted from this coverage.

Refund Policy

Partial refunds will be issued for refund requests received before 48 hours of event. A 5% processing fee will be deducted from all refunded amounts. Within 48 hours of event, no refunds will be issued. If the event is rescheduled, all purchases will be honored for the rescheduled event date or may be refunded in full. If the event is canceled, all purchases will be refunded in full. After submitting your refund request in writing by email to info@ncmieurope.net, please allow up to five (5) business days to process your refund request.

Child Care Indemnity

As the parent/guardian purchasing a ticket for a child, I will not hold any of the volunteers/ members or staff of NCMI Europe responsible for any mishap whatsoever that might occur while my child/ren are at the event. I understand that every care will be taken. I further understand that my child/ren will only be supervised while the event is in session and thereafter it is my responsibility to look after my child/ren.

PRIVACY POLICY

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

NCMI Europe is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about NCMI Europe, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

If you don't want us to process your data anymore, please contact us at info@ncmieurope.net or rootedwebsites@gmail.com.

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@ncmieurope.net.